

# Joseph B.

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## NATIONALLY CERTIFIED PHLEBOTOMY TECHNICIAN

- Dependable Phlebotomist skilled at working in high pressure environments, building customer rapport and using distinctive needles such as the butterfly, syringe, and straight needle.
  - Expertly handle venipunctures, specimen collection and specimen transport at Quest Diagnostic laboratory for over 800 patients.
  - Strong background working and training in all areas of patient care, including Nurse's Assistant and Combat Medic in the US Army.
  - Extremely professional, responsible and highly organized as evidenced in progressive career growth working directly with Senior Director at Quest Diagnostic.
  - Efficient usage of Microsoft Office applications as Certified IT technician. Regularly input requisitions into Care 360 software.
  - Often receive complements for gentle treatment of all patients, including babies, mentally ill, geriatric and cancer patients. Experience calming down nervous or hostile patients.
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### Competencies include:

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|-----------------------------------|----------------------------|-------------------------|
| • Patient Relations               | • Vital Sign Acquisition   | • Infection Control     |
| • Emergency Care                  | • Venipunctures & IV's     | • Identity Verification |
| • Specimen Collections & Handling | • Equipment Inventory      | • Multitasking          |
|                                   | • First Aid Administration | • Data Entry            |
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### Certifications

**Nationally Certified Phlebotomist Technician** - NATIONAL HEALTHCARE ASSOCIATION

**Certified Nurse's Assistant** - BRACEY'S HEALTHCARE TRAINING INCORPORATED, Killen, TX

**Certified IT Technician** - CAREER DEVELOPMENT EDUCATION, Milford, Pennsylvania

### Education

**TRI-STATE MEDICAL CHEMICAL TESTING TRAINING SERVICE INC.**, Port Jarvis, NY

*Concentration: Phlebotomy*

**US ARMY SCHOFIELD BARRACKS**, Hawaii

*Cross-trained as Combat Medic*

**High School Diploma** - NEW BRUNSWICK HIGH SCHOOL, New Brunswick, New Jersey

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### Phlebotomy Experience

#### Med Staff

East Brunswick, NJ

2007 to Present

#### Phlebotomist - Quest Diagnostics

- Draw blood from patients to collect routine venous specimens for requested testing.
  - Input requisitions into Care 360 software.
  - Converse with patients to successfully allay fear of procedure resulting in patient compliments and returns.
  - Assemble tourniquet, needles, and disposable containers for needles, blood collection devices, gauze, cotton and alcohol on work tray.
  - Prepare, process, and label specimens for stable transportation.
  - Conduct interviews, verify identities
  - Efficient multitasking of routine office procedures such as data entry and stock inventory with customer service and specimen preparation.
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### Additional Employment

BEST WESTERN, *Cook*, Milford, Pennsylvania

2001 to 2007

C & S WHOLESALE GROCERS, *Battery Technician*, Chester, New York

2004 to 2006

THOMAS & BETTS ELASTIMOLD, *Machine Operator*, Hackettstown, New Jersey

2003 to 2004

OLIVE GARDEN, *Host*, Middletown, New York

1996 to 2000

US ARMY, *Medic*, Schofield Barracks, Hawaii

1993 to 1996

**Keywords:** blood, phlebotomist, phlebotomy technician certificate, medical testing, specimens, medical, patients, nursing, assistant, venipunctures, H.S.