

Rachael L.  
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**NATIONALLY CERTIFIED PHLEBOTOMY TECHNICIAN**

- ♦ Fast learning, reliable and caring Phlebotomist accomplished at addressing unique needs such as butterfly, syringe, and vacuum tubing.
- ♦ **Completed externship at Lab Corporation in only two and a half months** due to commitment to learning, communication skills, patient care, and handling of punctures, specimen collection and specimen transport for 126 patients.
- ♦ Proven dedication to building team rapport and resolving staff issues. **Employee Involvement Facilitator and Team Leader for 350 employee teams** at Lab Corporation.
- ♦ Proficient in Microsoft Office tools, particularly Word, PowerPoint, Outlook, Excel, and Internet Explorer.

*“Rachael has exceeded expectations in all areas. She followed BSI regulations and achieved 100% accuracy and is a very upbeat person who provides excellent customer service. Rachel just needed a little push and was there.”*  
– Supervising Phlebotomist, Lab Corporation

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**Competencies include:**

- ♦ Hematology
- ♦ Patient Relations
- ♦ Butterfly Needles
- ♦ Specimen Collections & Handling
- ♦ Venipuncture
- ♦ Microbiology
- ♦ Identity Verification
- ♦ Multitasking
- ♦ Data Entry

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**NATIONALLY CERTIFIED LABORATORY QUALITY TECHNICIAN** - National Healthcare Association

**Additional Certifications include:** Management Development Program, Employee Involvement Facilitator, Team Member Training, Personal Development Certifications, and Toastmasters

CSI – SCHOOL FOR PHLEBOTOMY, Scottsdale, AZ  
HIGH SCHOOL DIPLOMA, Phoenixville Area School, City, State

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**Phlebotomy Experience**

Lab Corporation, Bullhead City, Kingman, AZ October 2008  
**Phlebotomy**

- Performed aseptic venipuncture on 126 patients to collect routine venous specimens and capillary blood samples upon request.
- Communicated to establish rapport and alleviate fear of procedure.
- Assisted in the use of sharps and disposable containers for needles, blood collection devices, gauze, cotton and alcohol on work tray.
- Processed requisition and labeled specimens for stable transportation.
- Conducted interviews to verify patient demographics for safe specimen collection.

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**Additional Employment**

BOEING CORPORATION, *Electrical Technician*, Mesa, AZ 2004 to Present  
MESA AIRLINES, *Flight Attendant*, Mesa, AZ 2002 to 2003

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**Keywords:** phlebotomy technician certificate, medical testing, blood bank, computer, emergency, glucose tolerance testing, medical, personal protective equipment, plasma, reception, response, serum, telephone, testing, vacutainers, vein punctures